



Development Bank of Sarawak Berhad (Registration No. 201701016346 (1230511-W))
 (a wholly owned subsidiary of the State Financial Secretary, Sarawak)
 Level 2, Menara SEDC, Lot 2878, The Isthmus, Off Jalan Bako, 93050 Kuching, Sarawak.
 Tel: +6082 551 999 Fax: +6082 551 990 Website: www.dbos.gov.my

**Complaint Form
 (Integrity and Governance Unit)**

Complainant Details (To be filled in by the complainant)

Name	Contact No.
IC No.	Fax No.
Police or Military No.	Email Address
National Passport No. (for foreigner)	
Agency / Employer of the Complainant	
Business Registration No.	
Correspondence Address	

Type of Complaint (Please Tick ✓)

Breach of Vendor Code of Conduct		Breach of DBOS' Policy & Procedures	
Criminal Offence		Corruption / Fraud	
Breach of DBOS' Code of Business Ethics		Others, please specify:	

Subject of Complaint

Name of Accused Person (1):	Job Position of Accused Person (1):
Agency / Company Name:	
Name of Accused Person (2):	Job Position of Accused Person (2):
Agency / Company Name:	
Date of Occurrence:	Time of Occurrence:
Supporting Document:	Yes / No

This column must be filled in by the recipient of the complaint.

Lodgement method of complaint (Please mark (√) for which is applicable).

	<i>Complainant comes to DBOS' office</i>		<i>Mass Media</i>
	<i>Integrity & Governance Officer</i>		<i>Written Document from MACC</i>
	<i>Head of Department</i>		<i>Public Complaints Bureau</i>
	<i>Referral from DBOS' Human Resource</i>		<i>Laporan Ketua Audit Negara</i>
	<i>DBOS' website</i>		<i>Internal / External Audit Report</i>
	<i>Sistem Pengurusan Aduan Awam (SISPA)</i>		<i>Report from DBOS' Risk</i>
	<i>Email</i>		<i>Report from DBOS' Compliance</i>
	<i>Facsmile</i>		<i>Official letter from government agencies</i>
	<i>Telephone</i>		<i>Internal Document in DBOS</i>
	<i>Social Media</i>		<i>Letter / Poison Pen Letter (Surat Layang)</i>